

**TIME LIMITS FOR RELEASE OF NEW CONNECTION/ADDITIONAL LOAD/ DEMAND**

The distribution licensee shall provide supply of electricity to the premises pursuant to the application submitted under regulation 6 within time limits mentioned hereunder:

a) Within Seven (7) for DS/NRS category consumers and Fifteen (15) days for other than DS/NRS consumers from the date of compliance of the Demand Notice where no augmentation, erection and extension of distribution main, erection/augmentation of distribution transformer or power transformer is required for effecting such supply. However, the distribution licensee shall strive to release DS/NRS connection within 3 days and others in 7 days.

b) In cases where augmentation/extension of a distribution main or augmentation of power transformer or erection/augmentation of distribution transformer is required but there is no requirement of erecting and commissioning a new HT/EHT line or grid sub-station or power transformer, the supply shall be provided within the period specified hereunder:

Type of service connection requested	Period from date of compliance of Demand Notice within which the distribution licensee shall provide supply	Desirable period for providing connection from the date of compliance of demand notice by distribution licensee
Low Tension (LT) supply	<del>45</del> 30 days	20 days
High Tension (HT) supply -11000 volts - 33000 volts	<del>60</del> 45 days <del>90</del> 75 days	30 days <del>90</del> 60 days
Extra High Tension (EHT) supply	<del>120</del> 90 days	75 days

## **TIME LIMITS FOR RELEASE OF TEMPORARY SUPPLY CONNECTIONS**

- |  |                |
|--|----------------|
| (a) Where supply can be provided from existing network                     | 7 working days |
| (b) Where supply can be provided after extension / augmentation of network |                |
| 1) LT supply   | 15 days        |
| 2) HT supply   |                |
| (i) 11 kV supply   | 60 days        |
| (ii) 33 kV   | 90 days        |
| 3) Above 33 kV   | 120 days       |