



PUNJAB STATE POWER CORPORATION LIMITED

(Regd. Off., PSEB Head Office, The Mall, Patiala-147001)

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OFFICE OF CAO/Revenue, PATIALA

To

All Addl.SE/Sr.XEN,
DS Divisions under PSPCL

Memo No.1888/1987

/BM

Date: 05-06-2018

Subject: "Payment of Electricity Bills"- Amendment in Regulation 31 (sub regulation 31.5) of PSERC (Electricity Supply code and Related matters) Regulations, 2014.

Reference: Commercial Circular No.39/2018 issued by Dy. CE/Regulation, PSPCL, Patiala.
Sir,

Punjab State Electricity Regulatory Commission has made some amendments in PSERC (Electricity Supply code and Related matters) Regulations, 2014 and these amendments have been circulated vide above referred Commercial Circular.

*In respect of "Payment of Electricity Bills" it has been stipulated that the bill shall be paid by the consumer in cash, by cheque payable at par, banker's cheque, demand draft, bank transfer, e-banking/credit/debit card where feasible or in such other manner as the distribution licensee may prescribe. **Further, it has been decided that:***

- 1. Distribution licensee (i.e. PSPCL) may not accept cash payment, if the total amount payable exceeds ten thousand (10,000/-), and*
- 2. All payments exceeding Rs.3lac in a billing cycle/month shall only be accepted through e-banking, credit/debit card, RTGS, NEFT or any other approved digital mode.*
- 3. The consumers having period of 15 days or more for payment of bill, the due date for payment of bill through any approved means other than cash and on-line payment through e-banking shall be two working days prior to the due date as per Regulation 31.1. For consumers having period for payment less than 15 days, the due date through cash or any other approved means shall be same.*

At present in PSPCL, following digital systems of bill payments are available:

1. e-payment through PSPCL web-portal (Billdesk and PayU platforms),
2. Paytm application and website,
3. RTGS/NEFT through SBI, and
4. Bharat Bill Payment System (BBPS) i.e. electricity bills payments through internet banking, Mobile banking, Mobile app., bank branch and payment channels of all the live members of BBPS under NPCI.

It is requested to ensure meticulous compliance of above noted PSERC instructions regarding "Payment of Electricity Bills" and arrange to guide people to use digital payment modes for electricity bill payments.

Matter most urgent, please.

No.1988/2007
Date: 5-06-2018


Accounts Officer/BM,
PSPCL, Patiala

CC: All Dy. CE/SE, DS Circles in PSPCL.